

1 SECTION 2. NEW LAW A new section of law to be codified
2 in the Oklahoma Statutes as Section 3500.2 of Title 56, unless there
3 is created a duplication in numbering, reads as follows:

4 A. The purpose of the Streamlined Services Act is to establish
5 a unified and streamlined eligibility and enrollment system within
6 the Oklahoma Department of Human Services to improve access to and
7 management of services for Oklahomans.

8 B. The system shall promote efficiency, accessibility, and
9 coordination of services across programs, including but not limited
10 to:

- 11 1. Supplemental Nutrition Assistance Program (SNAP);
- 12 2. Temporary Assistance for Needy Families (TANF);
- 13 3. Child Care Subsidies;
- 14 4. Low Income Home Energy Assistance Program (LIHEAP);
- 15 5. Medicaid; and
- 16 6. Women, Infants, and Children (WIC).

17 C. The Department shall coordinate with the Oklahoma Health
18 Care Authority, the State Department of Health, and any other state
19 agency or community partner that administers a program specified in
20 subsection B of this section to implement the provisions of this
21 act.

22 D. The Department shall conduct a feasibility study to identify
23 opportunities to integrate additional programs into the system over
24 time.

1 SECTION 3. NEW LAW A new section of law to be codified
2 in the Oklahoma Statutes as Section 3500.3 of Title 56, unless there
3 is created a duplication in numbering, reads as follows:

4 As used in the Streamlined Services Act:

5 1. "Applicant" means any individual or household seeking
6 benefits or services through the programs specified in Section 2 of
7 this act; and

8 2. "Integrated access system" means a single, technology-driven
9 platform that enables residents to apply for, manage, and renew
10 benefits across multiple human services programs.

11 SECTION 4. NEW LAW A new section of law to be codified
12 in the Oklahoma Statutes as Section 3500.4 of Title 56, unless there
13 is created a duplication in numbering, reads as follows:

14 The Department of Human Services shall develop, implement, and
15 administer an integrated access system that:

16 1. Provides a single point of access for applicants to apply
17 for and manage benefits across eligible programs;

18 2. Utilizes a secure, user-friendly, web-based platform
19 accessible via computers, mobile devices, and kiosks;

20 3. Includes functionality for real-time status updates,
21 document uploads, and communication between applicants and
22 administrative staff;

23 4. Ensures accessibility for individuals with disabilities and
24 individuals with limited English proficiency; and

1 5. Integrates data-sharing capabilities to streamline
2 eligibility determinations while maintaining compliance with state
3 and federal privacy laws.

4 SECTION 5. NEW LAW A new section of law to be codified
5 in the Oklahoma Statutes as Section 3500.5 of Title 56, unless there
6 is created a duplication in numbering, reads as follows:

7 A. The Department of Human Services shall:

8 1. Issue a request for proposals (RFP) for the development and
9 implementation of the integrated access system within six (6) months
10 of the effective date of this act; and

11 2. Launch the system for public use within one (1) year of the
12 effective date of this act.

13 B. The Department shall establish interim benchmarks and
14 provide progress updates to the Governor and the Legislature every
15 six (6) months until the system is fully operational.

16 SECTION 6. This act shall become effective July 1, 2025.

17 SECTION 7. It being immediately necessary for the preservation
18 of the public peace, health or safety, an emergency is hereby
19 declared to exist, by reason whereof this act shall take effect and
20 be in full force from and after its passage and approval.

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22 COMMITTEE REPORT BY: COMMITTEE ON HEALTH AND HUMAN SERVICES
23 OVERSIGHT, dated 03/04/2025 - DO PASS.

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